



## APPLICATION FOR SERVICE OUTREACH SERVICES

Tel: 905-523-8852 ext. 123 Fax: 905-523-8211  
Email: [admissions@hiro.ca](mailto:admissions@hiro.ca) Web: [www.hiro.ca](http://www.hiro.ca)

TO BE COMPLETED BY APPLICANT / REFERRAL SOURCE

*Veillez communiquer avec nous pour obtenir la version française de la demande de services.*

### ELIGIBILITY CRITERIA

Please review the following criteria for HIRO's **Outreach Services**.

#### The applicant must:

- have a diagnosis of an acquired brain injury, as confirmed by a physician;
- be eighteen years of age or older;
- not be diagnosed with a developmental disability, in-utero/at birth ABI, or pediatric (<16) ABI;
- demonstrate capacity for functional rehabilitation;
- be insured under OHIP;
- be located the Hamilton, Burlington, Brant, Haldimand and Norfolk regions
- be medically and psychiatrically stable such that it will not interfere with participation in rehabilitation
- not have active substance use challenges that would influence participation in rehabilitation regularly;
- be independently responsible for managing personal care needs (i.e. independent in personal care or receives professional services/social support to complete custodial care needs);
- be oriented to person and place (may not be oriented to time, or to their exact location – e.g. “I’m at home” vs. the city or address);
- have basic self-awareness (e.g. able to notice if incontinent, to select appropriate clothes for the weather, etc.);
- respond to compensatory strategies and/or demonstrates some retention of new learning;
- be able and willing to tolerate structured rehabilitation programming 1+ hour(s) per session.

*If the applicant meets the eligibility criteria listed above, please proceed to the next page to complete the application.*

## PERSONAL INFORMATION

Applicant's Name: \_\_\_\_\_  Male  Female  Other  
(first name) (last name)

Health Card Number: \_\_\_\_\_ / \_\_\_\_\_ Expiry Date: \_\_\_\_\_  
version code DD/MM/YYYY

Date of Birth: \_\_\_\_\_ Date of Application: \_\_\_\_\_  
DD/MM/YYYY DD/MM/YYYY

### Current Living Situation:

House/Apartment  Supported Housing  Residential Care Facility  Hospital  Long Term Care Facility  Unsheltered  
 Other: \_\_\_\_\_

Address: \_\_\_\_\_  
Number Street City Postal Code Apartment(Intercom #)

Home Telephone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

Marital Status:  Single  Married/Common Law  Separated/Divorced  Other: \_\_\_\_\_

Primary Language:  English  French  Other: \_\_\_\_\_ Interpreter Required:  Yes  No

Decision Maker (Property): Name \_\_\_\_\_ Telephone: \_\_\_\_\_

Designation:  Self  Substitute Decision Maker  Power of Attorney  Public Guardian & Trustee  Statutory Guardian  
*\*Power of Attorney, Public Guardian & Trustee, Statutory Guardian and/or capacity assessments or documents must be attached.*

Decision Maker (Personal Care): Name \_\_\_\_\_ Telephone: \_\_\_\_\_

Designation:  Self  Substitute Decision Maker  Power of Attorney  Public Guardian & Trustee  Statutory Guardian  
*\*Power of Attorney, Public Guardian & Trustee, Statutory Guardian and/or capacity assessments or documents must be attached.*

## BRAIN INJURY INFORMATION

Date of Brain Injury: \_\_\_\_\_  
DD/MM/YYYY

Cause of Injury: \_\_\_\_\_  
(anoxia, assault, motor vehicle accident, fall etc.)

## REFERRAL INFORMATION

Who is making the referral?  Myself (if self, move to next section)  Family Member  Friend  
 Community Service Provider  Case Manager  Lawyer

Name: \_\_\_\_\_ Position/Relationship: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

RELEVANT TREATMENT HISTORY (including current services)

Program/ Facility/ Hospital or Agency	Contact Information (name, position, phone number, email, fax)	Dates Involved

MEDICAL / EMERGENCY CONSIDERATIONS

List any/all medical or emergency considerations HIRO staff should be aware of (e.g. allergies, seizures, panic attacks, behaviours, etc.):

REHABILITATION GOALS

Please check off any or all potential goals:

- |  |  |
|--|--|
| <input type="checkbox"/> Meal preparation and/or cooking                             | <input type="checkbox"/> Sleep Hygiene                       |
| <input type="checkbox"/> Shopping  | <input type="checkbox"/> Social skills and friendships       |
| <input type="checkbox"/> Cleaning and laundry  | <input type="checkbox"/> Volunteering                        |
| <input type="checkbox"/> Managing appointments and health concerns                   | <input type="checkbox"/> Schooling                           |
| <input type="checkbox"/> Building a routine  | <input type="checkbox"/> Learning more about my brain injury |
| <input type="checkbox"/> Driving or bus utilization                                  | <input type="checkbox"/> Working                             |
| <input type="checkbox"/> Home maintenance and/or gardening                           | <input type="checkbox"/> Childcare tasks                     |
| <input type="checkbox"/> Passive Leisure (e.g. reading, crafts)                      | <input type="checkbox"/> Sobriety and/or addictions          |
| <input type="checkbox"/> Active Leisure (e.g. sports, renovations, going to the gym) | <input type="checkbox"/> Emotional and mood support          |
| <input type="checkbox"/> Finance Management  |  |
| <input type="checkbox"/> Other:  |  |

## COMMUNICATION CONSIDERATIONS

If you have alternative communication needs, please select from the below (checkbox):

- Enlarged font
- Loud/clear audio
- Picture-based system (e.g. PECS)
- Text to audio
- None
- Other: \_\_\_\_\_

Please identify your preferred method of communication:

- Text
- Email
- Phone call
- Video Conferencing - Zoom/Teams
- Other: \_\_\_\_\_

## FINANCIAL INFORMATION

Please identify applicable private funding sources:

- Long Term Disability (Private)
- Motor Vehicle Insurance
- Workplace Safety Insurance Board (WSIB)
- Extended Health Benefits
- Settlement
- Other: \_\_\_\_\_

**Please attach any third party or private insurer information, if applicable.**

**If involved in litigation, please attach relevant contact information (e.g. legal counsel, case management).**

## EMERGENCY CONTACT

Emergency Contact Name: \_\_\_\_\_  
(first name) (last name)

Relationship: \_\_\_\_\_

Address: \_\_\_\_\_  
Number Street City Postal Code Apartment(Intercom #)

Home Telephone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

## ADDITIONAL INFORMATION

Please identify other services you have applied to:

ABI SERVICES:

- Connect Communities
- Hamilton Health Sciences (ABI Program)
- Hamilton Brain Injury Association (HBIA)
- Brain Injury Community Re-entry (BICR)
- Brain Injury Association Niagara (BIAN)
- OTHER: \_\_\_\_\_

**Please ensure the following are attached, if applicable:**

- Decision maker paperwork (*Power of Attorney, Statutory Guardianship, and/or Public Guardian & Trustee*)
- Relevant medical consultation reports (*e.g. Neuropsychology, Occupational Therapy, Psychiatry etc.*)
- Insurance or litigation paperwork/contact information

I, \_\_\_\_\_

Name of Applicant/Substitute Decision Maker/Power of Attorney

**Certify that the above information is correct, to the best of my knowledge at the time of application.**

\_\_\_\_\_  
Signature of Applicant/Substitute Decision Maker/Power of Attorney

\_\_\_\_\_  
Date (DD/MM/YYYY)

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**As the applicant or authorized Decision Maker, I consent for Head Injury Rehabilitation Ontario (HIRO) to receive this applicant's personal health information. I permit HIRO to disclose this applicant's personal health information, for the purposes of ABI service consultation, with the following personnel:**

- HIRO's internal contract providers (e.g. Family Physician, Psychiatrist, Occupational Therapist, Physiotherapist etc.)
- Current care and/or shelter providers (e.g. hospital team, treatment team, residence etc.)
- Other system partners that may provide counsel to HIRO on the applicant's care and /or shelter (e.g. ABI System Navigator, Office of the Public Guardian & Trustee, Home and Community Support Services etc.)

\_\_\_\_\_  
Signature of Applicant/Substitute Decision Maker/Power of Attorney

\_\_\_\_\_  
Date (DD/MM/YYYY)

\_\_\_\_\_  
Print Name

*Personal health information will be protected by HIRO as per the Personal Health Information Protection Act (PHIPA). The applicant and/or their Decision Maker may withdraw consent at any time, by informing HIRO verbally or in writing.*

**Please return completed applications and relevant assessments/reports to:**

Head Injury Rehabilitation Ontario  
Attn: Admissions Department  
508 – 225 King William St.  
Hamilton, ON L8R 1B1

Fax: 905 523-8211

***A Promise of Hope After ABI***