



## APPLICATION FOR SERVICE 24 HR RESIDENTIAL

Tel: 905-523-8852 ext. 123 Fax: 905-523-8211  
Email: [admissions@hiro.ca](mailto:admissions@hiro.ca) Web: [www.hiro.ca](http://www.hiro.ca)

TO BE COMPLETED BY APPLICANT / REFERRAL SOURCE

*Veillez communiquer avec nous pour obtenir la version française de la demande de services.*

### ELIGIBILITY CRITERIA

Please review the following criteria for **24HR residential services**.

**The applicant must:**

- have a diagnosis of an acquired brain injury, as confirmed by a physician;
- be eighteen years of age or older;
- not be diagnosed with a progressive or degenerative disease/disorder;
- not be diagnosed with a developmental disability, in-utero/at birth ABI, or pediatric (<16) ABI;
- demonstrate capacity for functional rehabilitation, defined as:
  - Generally oriented to person and place (may not be oriented to time, or to their exact location – e.g. “I’m at home” vs. the city or address)
  - Basic self-awareness (e.g. able to notice if incontinent, to select appropriate clothes for the weather, etc.)
  - Follows 1 to 2 step commands
  - Can sustain attention for longer than 15 minutes (if motivated)
  - Responds to compensatory strategies and/or demonstrates some retention of new learning
  - Able and willing to tolerate constant daily prompting for independent participation in life tasks, and structured rehabilitation programming 1+ hour(s) per day

OR

- None of the above – The applicant has a goal to identify suitable non-pharmaceutical or physical restraint options for managing behaviour.
- be willing to relocate to the Hamilton/Niagara area;
- be insured under OHIP;
- not have active substance abuse issues or use non-prescribed marijuana;
- be up to date on COVID-19 vaccinations;
- be medically and psychiatrically stable, including:
  - not require that nursing care be available on site 24 hours a day;
  - not require sliding scale medication;
  - not require internal catheterization;
  - not being reliant on tube-feeding long-term;
  - not using hospital-only administered medications;

*Applicants with additional medical, physical or psychiatric needs will be considered on a case-by-case basis.*

*If the applicant meets the eligibility criteria listed above, please proceed to the next page to complete the application.*

## PERSONAL INFORMATION

Applicant's Name: \_\_\_\_\_  Male  Female  Other  
(first name) (last name)

Health Card Number: \_\_\_\_\_ / \_\_\_\_\_ Expiry Date: \_\_\_\_\_  
version code DD/MM/YYYY

Date of Birth: \_\_\_\_\_ Date of Application: \_\_\_\_\_  
DD/MM/YYYY DD/MM/YYYY

### Current Living Situation:

House/Apartment  Supported Housing  Residential Care Facility  Hospital  Long Term Care Facility  Unsheltered  
 Other: \_\_\_\_\_

Address: \_\_\_\_\_  
Number Street City Postal Code Apartment(Intercom #)

Home Telephone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

If/when discharged from HIRO, please identify anticipated discharge location: \_\_\_\_\_

Marital Status:  Single  Married/Common Law  Separated/Divorced  Other: \_\_\_\_\_

Primary Language:  English  French  Other: \_\_\_\_\_ Interpreter Required:  Yes  No

Decision Maker (Property): Name \_\_\_\_\_ Telephone: \_\_\_\_\_

Designation:  Self  Substitute Decision Maker  Power of Attorney  Public Guardian & Trustee  Statutory Guardian  
*\*Power of Attorney, Public Guardian & Trustee, Statutory Guardian and/or capacity assessments or documents must be attached.*

Decision Maker (Personal Care): Name \_\_\_\_\_ Telephone: \_\_\_\_\_

Designation:  Self  Substitute Decision Maker  Power of Attorney  Public Guardian & Trustee  Statutory Guardian  
*\*Power of Attorney, Public Guardian & Trustee, Statutory Guardian and/or capacity assessments or documents must be attached.*

## BRAIN INJURY INFORMATION

Date of Brain Injury: \_\_\_\_\_  
DD/MM/YYYY

Cause of Injury: \_\_\_\_\_  
(anoxia, assault, motor vehicle accident, fall etc.)

## REFERRAL INFORMATION

Who is making the referral?  Myself (if self, move to next section)  Family Member  Friend  
 Community Service Provider  Case Manager  Lawyer

Name: \_\_\_\_\_ Position/Relationship: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

**RELEVANT TREATMENT HISTORY (including current services)**

| Program/ Facility/ Hospital or Agency | Contact Information<br>(name, position, phone number, email, fax) | Dates Involved |
|---------------------------------------|---|----------------|
|                                       |   |                |
|                                       |   |                |
|                                       |   |                |

**SUPERVISION NEEDS**

Please select the appropriate level of supervision needs required for the applicant in each category:

| Supervision Needs  | Low   | Medium  | High  |
|--|---|---|---|
| <p><b>Medical Considerations</b></p> <p>Frequency and intensity of medical concerns (e.g., Seizures, panic attacks, self-harm, choking risk, suicide risk, prosthetic care).</p> <p><i>Consider: mental wellness.</i></p>  | <input type="checkbox"/> <ul style="list-style-type: none"> <li>Low frequency (monthly);</li> <li>Intensity - minor intervention to manage; may require up to 15 minutes;</li> <li>never requires EMS intervention);</li> <li>Co-morbidities have been stable for &gt; 1 year OR no co-morbid concerns</li> </ul> | <input type="checkbox"/> <ul style="list-style-type: none"> <li>Moderate frequency (weekly);</li> <li>Intensity - moderate intervention to manage; may require up to 30 minutes;</li> <li>rarely requires EMS intervention);</li> <li>Co-morbidities fluctuate, but support is present</li> </ul> | <input type="checkbox"/> <ul style="list-style-type: none"> <li>High frequency (&gt; weekly)</li> <li>Intensity - high intervention to manage; may require up to 1 hour;</li> <li>may require EMS intervention);</li> <li>Co-morbidities fluctuate, but support is present</li> </ul> |
| <p><b>Passive Supervision</b></p> <p>e.g., Napping, watching television, sedentary leisure in room.</p> <p><i>Consider: Un/intentional self-harm risk, confusion, disorientation.</i></p>  | <input type="checkbox"/> Safe to be unsupervised for up to 1 hour or more   | <input type="checkbox"/> Requires a check-in every 30 minutes   | <input type="checkbox"/> Requires constant checks (including video monitoring) 24 hours per day   |
| <p><b>Behaviours and Emotional Support</b></p> <p>Frequency of prompting and cuing; substance seeking; elopement; manipulation.</p> <p><i>Consider: Physical, environmental, verbal, or sexual behaviours.</i></p>   | <input type="checkbox"/> Occasional (0-49% of the time) and/or low intensity (immediate reconciliation of 1 person)   | <input type="checkbox"/> Often (50-75% of the time) and/or moderate intensity (may require up to 30 minutes of 1 person to de-escalate)   | <input type="checkbox"/> Always (76-100% of the time) and/or High intensity/immediate risk of harm; may require 2+ people to de-escalate  |
| <p><b>Personal Care Needs</b></p> <p>Direct care assistance (e.g., toileting, hygiene and peri-care, dressing, transfers, showering) for the client.</p> <p><i>Consider: Continence.</i></p>   | <input type="checkbox"/> May require support for morning and night routines and/or requires 0-2-person assistance for any personal care   | <input type="checkbox"/> Requires direct personal care at moderate frequency (e.g. every 4-6 hours) and/or requires 1-2-person assistance for any personal care   | <input type="checkbox"/> Requires direct personal care at a high frequency (e.g. every 2 hours) and/or requires 3-person assistance at any time   |
| <p><b>Social and Congregate Considerations</b></p> <p><i>Consider: Are antecedents to behaviour often social in nature? Is overstimulation in a home setting triggering? Do they seek conflict? Are they physically imposing or difficult to redirect when escalated? Do they need isolation or quiet space? Do they disrupt others?</i></p> | <input type="checkbox"/> Mildly irritated by others and/or disrupts others occasionally (0-49% of the time) and/or requires redirection by staff  | <input type="checkbox"/> Moderately irritated by others and/or disrupts others often (50-75% of the time) and/or requires redirection by staff  | <input type="checkbox"/> Highly irritated by others and/or disrupts others always (76-100% of the time) and/or efforts to redirect are challenging  |

## PERSONAL CARE NEEDS

HIRO is a long-stream rehabilitation facility, and we are staffed accordingly.

Personal care services are limited to the following:

- No sliding scale medications;
- No regular access to nursing;
- No mechanical restraints, security guards, or seclusion rooms to manage behaviours;
- Cannot require 3-person assistance for any ADLs, or transfers;
- Applicant must be independent in bed mobility and/or wheelchair positioning (if applicable);
- Applicant must be able to self-propel/locomote independently (or with standby supervision) up to 9 meters;
- Applicant must be able to tolerate being "up" (in wheelchair, if applicable) for the majority of a day.

## CUSTODIAL CARE NEEDS

Please select the appropriate level of care needs required for the applicant in each category and provide any/all equipment required to complete the task:

| Tasks                         | Equipment                | Independent | Set Up Only | Prompts / Cues | 1-Person assistance | 2-Person assistance | 3+ Person assistance |
|-------------------------------|--------------------------|-------------|-------------|----------------|---------------------|---------------------|----------------------|
| <b>Transfers and Mobility</b> |                          |             |             |                |                     |                     |                      |
| Mobilize 9m Indoors           |                          |             |             |                |                     |                     |                      |
| Community Mobility            |                          |             |             |                |                     |                     |                      |
| Lie to sit (bed)              |                          |             |             |                |                     |                     |                      |
| Sit to stand                  |                          |             |             |                |                     |                     |                      |
| Toilet transfer               |                          |             |             |                |                     |                     |                      |
| Bath transfer                 |                          |             |             |                |                     |                     |                      |
| Car transfer                  |                          |             |             |                |                     |                     |                      |
| <b>Personal Care</b>          |                          |             |             |                |                     |                     |                      |
| Un/Dressing                   |                          |             |             |                |                     |                     |                      |
| Hair Care & Shaving           |                          |             |             |                |                     |                     |                      |
| Toenail Care                  |                          |             |             |                |                     |                     |                      |
| Fingernail Care               |                          |             |             |                |                     |                     |                      |
| Oral Care                     |                          |             |             |                |                     |                     |                      |
| Hand hygiene                  |                          |             |             |                |                     |                     |                      |
| Showering                     |                          |             |             |                |                     |                     |                      |
| Feeding                       | Specialty Diet:          |             |             |                |                     |                     |                      |
| Medication                    |                          |             |             |                |                     |                     |                      |
| Bowel Hygiene                 | Yes No Overnight Incont. |             |             |                |                     |                     |                      |
| Urine Hygiene                 | Yes No Overnight Incont. |             |             |                |                     |                     |                      |
| Menstrual Care                |                          |             |             |                |                     |                     |                      |

## REHABILITATION GOALS

HIRO does not offer permanent housing. Please identify potential goals for rehabilitation, if admitted:

- Improve independence with basic Activities of Daily Living – e.g. toileting, showering, grooming etc. Improve
- independence with instrumental Activities of Daily Living – e.g. cooking, shopping, cleaning etc. Improve
- social and behavioural skills in a congregate environment
- Volunteering/School/Working
- Maintain sobriety
- Other: \_\_\_\_\_

## FINANCIAL INFORMATION

Please specify public source(s) of income:

- Ontario Disability Support Program (ODSP)
- Ontario Works (OW)
- Canada Pension Plan (CPP)
- Old Age Security (OAS)
- Veterans Affairs Canada
- Employment Insurance (EI)
- Full Time Employment
- Part Time Employment

Monthly Income: \_\_\_\_\_

Please identify applicable private funding sources:

- Long Term Disability (Private)
- Motor Vehicle Insurance
- Workplace Safety Insurance Board (WSIB)
- Extended Health Benefits
- Settlement
- Other: \_\_\_\_\_

**Please attach any third party or private insurer information, if applicable.  
If involved in litigation, please attach relevant contact information (e.g. legal counsel, case management).**

## EMERGENCY CONTACT

Emergency Contact Name: \_\_\_\_\_  
(first name) (last name)

Relationship: \_\_\_\_\_

Address: \_\_\_\_\_  
Number Street City Postal Code Apartment(Intercom #)

Home Telephone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

## ADDITIONAL INFORMATION

Please identify other services you have applied to:

### HOUSING:

- Indwell
- March of Dimes
- Good Shepherd
- Christian Horizons
- Long Term Care (LTC)

OTHER: \_\_\_\_\_

### ABI SERVICES:

- Connect Communities
- Hamilton Brain Injury Association (HBIA)
- Hamilton Health Sciences (ABI Program)
- Brain Injury Community Re-entry (BICR)
- Brain Injury Association Niagara (BIAN)

OTHER: \_\_\_\_\_

**Please ensure the following are attached, if applicable:**

- Decision maker paperwork (*Power of Attorney, Statutory Guardianship, and/or Public Guardian & Trustee*)
- Relevant medical consultation reports (*e.g. Neuropsychology, Occupational Therapy, Psychiatry etc.*)
- Current medication list
- Insurance or litigation paperwork/contact information

I, \_\_\_\_\_

Name of Applicant/Substitute Decision Maker/Power of Attorney

**Certify that the above information is correct, to the best of my knowledge at the time of application.**

\_\_\_\_\_  
Signature of Applicant/Substitute Decision Maker/Power of Attorney

\_\_\_\_\_  
Date (DD/MM/YYYY)

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**As the applicant or authorized Decision Maker, I consent for Head Injury Rehabilitation Ontario (HIRO) to receive this applicant's personal health information. I permit HIRO to disclose this applicant's personal health information, for the purposes of ABI service consultation, with the following personnel:**

- HIRO's internal contract providers (e.g. Family Physician, Psychiatrist, Occupational Therapist, Physiotherapist etc.)
- Current care and/or shelter providers (e.g. hospital team, treatment team, residence etc.)
- Other system partners that may provide counsel to HIRO on the applicant's care and /or shelter (e.g. ABI System Navigator, Office of the Public Guardian & Trustee, Home and Community Support Services etc.)

\_\_\_\_\_  
Signature of Applicant/Substitute Decision Maker/Power of Attorney

\_\_\_\_\_  
Date (DD/MM/YYYY)

\_\_\_\_\_  
Print Name

*Personal health information will be protected by HIRO as per the Personal Health Information Protection Act (PHIPA). The applicant and/or their Decision Maker may withdraw consent at any time, by informing HIRO verbally or in writing.*

**Please return completed applications and relevant assessments/reports to:**

Head Injury Rehabilitation Ontario  
Attn: Admissions Department  
508 – 225 King William St.  
Hamilton, ON L8R 1B1

Fax: 905 523-8211

***A Promise of Hope After ABI***