



Strategic Plan 2021 - 2024

Head Injury Rehabilitation Ontario's vision is to help every person with a brain injury to realize their full and unique potential. HIRO achieves this through its mission to provide high quality, person-centered rehabilitation and care for people with brain injuries to help them adapt, learn and live more independently.

HIRO's 2021-24 Strategic Plan is structured in the Quadruple Aim Model (QAM), which balances client experience, care team needs, financial and risk management, as well as HIRO's desire to play a leading role in the advancement of ABI research and population health. HIRO seeks to achieve these objectives while cultivating a diverse and inclusive environment where clients, staff and volunteers feel a strong sense of belonging and acceptance.

The Strategic Plan sets the overall direction for the organization, as approved by its Board of Directors, and is supported by more detailed operational plans developed by HIRO's management, as well as Board work plans.

